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MULTNOMAH COUNTY COURTHOUSE

1021 S.W. 4th AVE

PORTLAND OREGON

97204

15CV04586

KATHLEEN HAMPTON

vs.

ENZO'S CAFFE ITALIANO

PUGLIA RESTAURANT

2529 N.E.29th Ave

Enzo Lanzadoro Owner

Nick Lanzadoro Business Manager

MULTNOMAH COUNTY
FILED
15 FEB 26 PM 1:47

COMPLAINT

I've been a residence of North and Northeast Portland for 50 and still a residence here to the present .We are transplants from Long Beach Ca .My family moved here for work and both my dad and mom worked for the Hilton Hotel. We lived on N. Commercial and Failing for 3yrs then moved to 1014 NE Ainsworth 25 yrs until my husband and I whom I married in 6/1984 bought our own home at 4815 NE 10th Ave off of 10th and Alberta in 1997.

We have lived thru all the changes of North and Northeast Portland which being residence and business changes some we like some we don't like as well.

Being a small minority business owner as well as my husband we try to support small businesses on Alberta as we know without the support of the community those business would be doomed.

We try to either eat or use services on Alberta 2-4 times a month which surprised me when I was treated to one of the worse treatment I've experienced as a adult in Portland.

Sat. Feb 14 I've had my eye on a Italian restaurant on Alberta . The name and address is Enzo's Caffè Italiano 2529 NE Alberta

My husband said he could try this since he liked Italian food so I made reservation for 2 at 7:00 pm. We went to lunch at 2:30 at our favorite Japanese restaurant and went to the movie at 3:40 . We got out of the movie around 6:00 at which time my husband told me he was still full from lunch and didn't think he could eat anymore of which I said I was going anyway. I called my daughter to see if she wanted to go but she was busy so I went by myself. I had a strange feeling when I got there but I didn't think anything about it until the next set of incidences happen. I was finally seated after people who came in after me was seated I thought that was strange but I was not getting any services and I finally said I was ready to order she told me that she was not taking my order and I had to leave and give up my table. I was so hurt I've never experienced this before here in Portland and I was crushed. I even gave them away out by saying I will do take out and they told me they don't do take out. That was the final straw. I've never heard of a food place not having to go. I was so devastated I cried for day and I cant stop talking about it to family and friends and I don't want this to happen to anyone else that's why I'm filing this complaint

WHAT I WANT

I want to be made whole by public apology both in person and in writing in news and community newspapers. I don't want this to

happen to anyone else in the inner North/Northeast area. When you don't have business owners that don't live in the area they don't have a vested interest in community. I also want \$100,000

To make sure all business owners on N.E.Alberta know we are serious about our community

Thank you for your time

Kathleen Hampton
Kathleen Hampton

4815 NE 10 TH AVE

PORTLAND OR
97211

CC: ENZO LANZADORO
NICK LANZADORO